

Jacky Rossouw
Sales Director: Lecico

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To Whom It May Concern:

This document serves to officially confirm the following Lecico product assurances:

- All Lecico ceramic products have a 20-Year Warranty
- All WC mechanism have a 1-Year Warranty
- All seats have a 2-Year Warranty



All of our Top- or Bottom-fix hinges are made of Stainless Steel to ensure durability.

In terms of our manufacturing quality assurance, the following compliance standards apply:

- Our Vitreous China sanitaryware is manufactured in compliance with:

BS 3402 British Standard Specification of Quality of Vitreous China Appliance – European norms, as well as the requirements of NF, KIWA, SP Nord, BMA and AENOR.
- In addition, all management systems of Lecico's factories are ISO 9001, 14001, and 45001 standardised.

Kind Regards

Jacqueline Rossouw
JACKY ROSSOUW
SALES DIRECTOR